

For partner organizations

How to refer people to Debt Help Illinois

You can say:

"There's a free website called Debt Help Illinois. You answer some questions about your situation, and it shows your options and what each one involves. It also matches you to organizations that may be able to help. It can help you figure out your next steps, and doesn't cost anything. The address is DebtHelpIllinois.org."

What Debt Help Illinois does

- ✓ Explains debt problems in everyday language
- ✓ Helps people make informed decisions
- ✓ Puts people in control with pros and cons
- ✓ Matches people to resources that may be able to help, based on their situation
- ✓ Costs nothing to use

What Debt Help Illinois is not

- ✗ Not a law firm or lawyer referral service, and doesn't give legal advice
- ✗ Not a debt relief or debt consolidation company
- ✗ Can't guarantee any organization will help
- ✗ Doesn't pay bills or lend money
- ✗ Never asks for money or credit card numbers
- ✗ Never sells anyone's information

Quick reference: if someone says...

"They're shutting off my power."	You may be able to get help through LIHEAP (energy bill assistance) or a payment plan with the utility. Debt Help Illinois can help you find your options.
"I got court papers."	Don't ignore them and make sure to go to your hearing. Write down your court date and keep checking your mail because court dates can change. Debt Help Illinois can help you understand your situation and options.
"My wages are being taken."	Debt Help Illinois can help you figure out whether it's a wage garnishment or a wage assignment, and what your options are for each.
"A collector keeps calling me."	Debt collectors have to follow rules. Debt Help Illinois can help you learn what to say and not say to a collector, and whether a collector may have broken the law.
"Can you make this debt go away?"	The honest answer is no. But people often have more options than they think. Debt Help Illinois can help you understand your options and pick what's right for your situation.

Share the address:

DebtHelpIllinois.org

Built by Illinois Legal Aid Online & Working Credit

Debt Help Illinois is not a law firm or referral service and can't guarantee that help is available.

