

For Legislative Constituent Services Offices

A free, trusted place to send constituents with debt problems

Debt Help Illinois (DHI) is a free online tool that brings legal and financial information together so people can understand and take control of their debt problems. It was built by **Illinois Legal Aid Online** in partnership with **Working Credit**, and is funded by the **Lawyers Trust Fund of Illinois**.

Constituent services staff hear about debt all the time: collection calls, utility shut-offs, lawsuits, and garnished wages. DHI gives your office a trusted place to send people for clear next steps, even after they leave your office.

How Debt Help Illinois helps you serve your constituents

- Something you can offer right away. Staff can point constituents to trusted information without giving legal advice.
- Covers many consumer debts. Credit card, medical, utility, and more, from falling behind on bills to facing a lawsuit or garnishment.
- Serves your whole district. Free, online, and made for Illinois, in English and Spanish.
- Built by trusted Illinois nonprofits. Created by Illinois Legal Aid Online and Working Credit.
- Coming soon: car loan and retail finance.

What constituents get

- Information about their problem. What's happening, what happens if they ignore it, and articles matched to their situation.
- Legal and financial information. Debt is a legal and money problem. DHI covers both, so people see the full picture.
- Options they can weigh. Choices matched to their debt and stage, with pros, cons, and steps to reach their goals.
- Resources that may help. Matches to legal aid, hotlines, low-cost financial counselors, government programs, and nonprofits, when available.



Visit our Partner Page to bring Debt Help Illinois to your constituents:

- Request a demo for your staff
- Download flyers for your district office
- Get user guides and referral scripts
- Content for your newsletter and social media

See how DHI works.

Request a demo and join our partner list.

DebtHelpIllinois.org/partners

Built by Illinois Legal Aid Online & Working Credit

Debt Help Illinois is not a law firm or referral service and can't guarantee that help is available.

